

Odyssey Use Case Emergency Contacts Management

Pantheon's Odyssey Digital Automation Platform tackles the problems of integration, scheduling, routing, approvals, reporting and auditing. Odyssey brings together your existing applications, operating systems, databases in new and exciting ways, and it makes complex interactions faster and more consistent.

This document contains a real-world Use Case of how our customers have used Odyssey to extend their capabilities, bring speed and precision to their work, and allow employees to get more done in less time.

Emergency Contacts Management

A customer wanted a way to managing the emergency contact information for its employees. A workflow was created that allowed employees to enter their contact information into a form.

The system sent new employees a link in email, and that link opened an Emergency Contacts form in the system. The form had validations on the telephone number field to ensure it was a properly formatted number. After the employee entered all the information, or amended if the employee's life circumstances changed, the employee clicked the Submit button.

Later, if necessary, HR, office support, or the manager of the employee could access this information. The system blocked other employees from viewing these emergency contacts.

This simple application was built in less than one day, and entirely in Odyssey (no external apps needed).